

Gambling Helpline Tracking Log
Month Of January 2024

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatmen	7	8	5	7	5	32
Gambler Seeking Info Only	1	0	0	0	0	1
Gambler Seeking GA	2	0	0	1	0	3
Gambler Just Wants To Tal	0	0	0	0	0	0
Admin Reasons	2	3	0	1	1	7
SO Seeking Treatment	0	0	1	0	0	1
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Other Family Seeking Treatment	0	0	0	0	0	0
Other Family Seeking Info Only	2	0	0	0	0	2
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	2	0	2
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Lottery Results	8	3	2	7	6	26
GA Information	0	0	0	0	0	0
Agency Calling	0	1	0	1	0	2
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	22	21	17	27	8	95
Other (please Specify)	6	3	4	6	2	21
TVG or Casino Reservations	4	2	5	4	3	18
TOTAL	54	41	34	56	25	210
GAT Referrals Given	17	15	9	16	9	66
# People Referred To Treatment	10	8	6	8	5	37
Connected Directly To Agency	1	1	2	4	2	10
Confirmed Appt. With Agency	1	1	2	3	2	9
Permission to call back 72 hour	3	4	3	5	3	18
Successful 72 Hour Call Back	2	1	2	5	3	13
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	1	0	0	1	0	2
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	2	0	0	0	0	2

GAT REFERRALS: CLACKAMAS=4 DESCHUTES=2 DOUGLAS=1 JACKSON=1 JOSEPHINE=1 KLAMATH=1 LANE=7
LINN=1 MARION=6 MORROW=2 MULTNOMAH=23 UMATILLA=2 WASHINGTON=9 WHEELER=1 YAMHILL=1 GEAR=4
=66

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=6 (4) ADAPT (COOS)=1 (5) ADDICTION RECOVERY CENTER=1 (6) BRIDGEWAY=6 (14) BEST CARE BEND=2 (15) GEAR=4 (16) OPTIONS FOR SOUTHERN OREGON=1 (17) TRANSFORMATION WELLNESS CLINIC=1 (20) LINN-BENTON GAMBLING TREATMENT=1 (28) LIFEWORKS NW (BEAVERTON)=4 (29) LIFEWORKS NW (HILLSBORO)=2 (33) YAMHILL CO HEALTH& HUMAN SVCS.=1 (36) CASCADIA ()CLACKAMAS)=4 (38) VOA=6 (42) COMMUNITY COUNSELING SOLUTIONS=2 (43) COMMUNITY COUNSELING SOLUTIONS=1 (52) LEWIS & CLARK=11 (57) CENTRO LATINO AMERICANO=1 (63) NEW HORIZON=2 (80) SOLUTIONS=3 =60

GA: CLACKAMAS=1 DESCHUTES=1=2

(#4) OTHER: A)REGGIE 6= B)OUT OF STATE CALLERS=8 C)PRANKS=7 D)TELEMARKETER=1 =16

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	1	0	2	11	16	16	8	0	54
2ND WEEK	2	0	8	6	8	10	6	1	41
3RD WEEK	0	0	2	6	15	3	5	3	34
4TH WEEK	0	1	8	12	15	9	10	1	56
5TH WEEK	0	0	5	5	6	2	7	0	25
TOTAL	3	1	25	40	60	40	36	5	210

38 # OF REFERAL TO TREATMENT

22 # OF LIVE CHATS

32,000 # OF WEB PAGE HITS

1 # OF SMS/TEXT

0 # OF GAM TALK